



international network for Fire Information and Reference Exchange

MONDAY 11 OCTOBER 2004
FIRE ECOLOGY / ICEBREAKER TOUR

- 11.30 Bus departs the Mercure Hotel - Irwin Street, Perth.
- Tour bus sponsored by the Fire Protection Association Australia.***
- 12.00 Arrive at Upper Reach Winery in the Swan Valley.
- Light Lunch and wine tasting:
Antipasto Platter – garlic & chilli Kalamatta olives, white rocks veal pastrami, roast duck, fresh spring rolls, semi dried tomato, humus, roast capsicum & cumin dip, la bruche d'affinois (aged brie) and Maffra pynevana cheddar.
Served with French baguette (vegetarian option available).
- 14.00 Tour bus departs the Upper Reach Winery.
- 14.15 Arrive Whiteman Park
- 14.15 – 14.25 Meet at Visitor Information Centre, Whiteman Park Village
Visitor Information Centre - Welcome and overview of
Whiteman Park with Jo Wallace, Land Manager Whiteman
Park
- 14.30 – 15.15 Field visit in coach bus
Overview of Fire Management within the region by Wayne
Cooke, FESA, Community Safety Officer.
Environmental and Fire Management issues - Jo Wallace and
Gerry Deegan, Visitor Services Coordinator, Whiteman Park
- 15.15 – 16.15 **Optional at delegates' own cost. Tea and coffee provided**
- Visit to Caversham Wildlife Park, Adults \$13.50.
Cafe is open until 4pm.
Motor Museum of WA until 4pm, Adults \$6.00
Whiteman Collection Exhibition until 5pm, free entry
Pottery, Print and Handcraft Shop in the Village Mall until
4pm.
Visitors can look around Whiteman Park at their leisure.
- 16.30 Tour bus departs to the Mercure Hotel.
- Evening dinner – delegates choice.



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Tuesday 12th October 2004

Venue: Caroline Room, 1st floor, Mercure Hotel

8.15am	Registration desk opens; tea / coffee	Scott-Andrew Smith and Kate Hartland
9.00 – 9.05	Housekeeping / Emergency Procedures	Scott-Andrew Smith
9.00-9.15	Official welcome	Bill Hewitt, A/FESA Chief Executive Officer
9.15-9.30	Official opening – inFIRE Chairperson	Susan Walker
	Session Facilitator	Susan Walker, IFSTA / FPA Stillwater, Oklahoma
9.30-10.30	<p>Keynote address Morrie Bradley and Linda Hansen, Emergency Management Australia, Mt Macedon, Victoria</p> <p>The Future of the Australian Disaster Information network (AusDIN) and the Role Played by Library Networks.</p> <p>This paper gives an overview of the history of AusDIN and explains the concepts behind it and the directions it will be heading. It also focuses on the role networks such as the Australasian Libraries in the Emergency Sector (ALIES) can play in the arena of information sharing and the role EMA takes on in facilitating this dynamic and supportive provision of information.</p>	
10.30-11.00	Morning tea	
11.00-11.30	<p>Marie Wilhelmsson, Swedish Rescue Services Agency, Karlstad Sweden</p> <p>Usage of an integrated decision support system in respect of a safe community and risk management.</p> <p>The Swedish Rescue Services Agency (SRSA) is a government authority working to improve the safety of the community. To provide information and tools for risk management, pre-accident planning, safe transport of dangerous goods, decision-making, and leading or responding to emergency operations, SRSA has developed an integrated decision support system. The system consists of a computer program as well as of personnel.</p>	
11.30–11.45	<p>Bob Sutcliffe, Fire Protection Association Australia</p> <p>A Message from our Sponsor</p> <p>Promotional talk on services provided by FPAA.</p>	
11.45-12.30	<p>Katherine M. Kirk and Roger C.N. Bird Queensland Fire and Rescue Service, Queensland</p> <p>Planning Equitable Fire and Rescue Service Delivery Based on Informed Decision-Making. Presented by K Kirk.</p> <p>The current project utilises GIS mapping to match data from the latest Census of Population and Housing to station and brigade areas of responsibility, and provides an estimate of the emergency response requirements for that location. This technique is currently being used by the QFRS State Operations, Risk and Planning Unit to identify areas in which current resources may not be well-matched with current requirements, and to assist in future service delivery planning.</p>	



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12.30-1.30	Buffet Lunch in the Topiary Room, Ground floor	
	Session Facilitator	Kathy Kirk, Queensland Fire & Rescue Service
1.30-2.15	<p>Sheila Pantry OBE, Sheila Pantry Associates Ltd, Sheffield England</p> <p>Fire risk assessment and management information provision.</p> <p>In the UK from 2003, risk assessment and risk management are now at the centre of fire safety: for the Fire and Rescue Service, under the new Fire and Rescue Services Bill, the development of Integrated Risk Management Plans and a duty to promote fire safety in the community; for employers, under the Regulatory Reform Order, an obligation to provide a safe place of work.</p>	
2.15-3.00	<p>Graham Metcalf, Queensland Fire and Rescue Service, Queensland</p> <p>An informed media is an informed community.</p> <p>Media representatives can be vital members of a firefighting team as we strive to ensure the community gets the right information in a timely manner.</p>	
3.00-3.30	Afternoon tea	
3.30-4.15	<p>Sharna McKechnie, Fire & Emergency Services Authority of Western Australia (FESA) Western Australia</p> <p>Local government becoming AWARE.</p> <p>The AWARE program (All West Australians Reducing Emergencies), which is co-ordinated by FESA uses a variety of capacity building strategies such as customised training, a grant scheme and a scholarship program. The funding associated with the AWARE Program enables Local Government to identify emergency risks or hazards within their community and develop appropriate treatment options through the emergency risk management process.</p>	
4.15-5.00	<p>Dr. Bob England, Department of Political Science, Oklahoma State University and Fire Protection Publications. Oklahoma</p> <p>International Fire Service Journal of Leadership and Management Development of a new journal</p>	
7.00 – 11.00	Frasers Restaurant, Kings Park	Conference Dinner



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Wednesday 13th October

Venue: Caroline Room, 1st floor, Mercure Hotel

Morning tea and coffee served 8.30 – 9.00am

9:00–9.05	Welcome: introduction Housekeeping issues	Susan Walker, inFIRE Chairperson
	Mercure Hotel Update	Diane Bizaj, Mercure Hotel Perth
	Session Facilitator	Margaret Fuller, Fire Service College, Moreton-in-Marsh
9.05-9.40	Gwen Buch, Department of Conservation and Land Management, Western Australia Records Management On-line Training Module The Department of Conservation and Land Management (CALM) is a highly regionalised agency, with offices scattered over 100 locations across the State. As a result, the provision of record keeping training to employees has been a constant challenge for the Corporate Information Section at CALM. The creative and innovative solution chosen was an interactive online recordkeeping awareness training package (RAT). The RAT was implemented via the Internet and is linked to a learning management system that provides a reporting mechanism which facilitates monitoring.	
9.40–10.15	Amanda Collicutt, Fire Service College, Moreton-in-Marsh, Gloucestershire England The information role in modernising the UK Fire and Rescue Services. Part I The presentation will outline how the Library & Learning Resource Centre staff at the Fire Service College have been involved in the development of modules to support the information collection methods requirements of the IPDS programmes as well as the protection of the College's intellectual property rights and information management.	
10.15-10.30	Janet Green, FM Global, Massachusetts The FM Global Research Campus Update	
10.30-11.00	Morning tea: Sponsored by Fire Protection Association Australia	
11.00 -11.45	Margaret Davson, Australian Institute of Police Management (AIPM), Manly New South Wales Supporting the Executive Development of Firefighters This presentation will highlight the development of an EDTRANET [Professional e-Resource Centre] at the AIPM Library. It will discuss: building and managing a professional e-Learning Centre which supports traditional teaching and learning alongside the new online teaching and learning methodologies, the management and communication of collective knowledge resources, the delivery of better education services to students, the achievement of enhanced education outcomes, and linking learning resources to the curriculum.	
11.45-12.30	Delaine Trofymowych, Australian Graduate School of Policing, Charles Sturt University, New South Wales Benefits of Professional Education for Emergency Services Personnel This presentation will review research findings regarding the perceived benefits of university education by recent graduates who work in various police and emergency services organisations throughout Australia. Initial conclusions are reached regarding perceived job performance and formal university education in meeting professional development needs of personnel.	



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12.30-1.30	Buffet Lunch in the Topiary Room, Ground floor	
	Session Facilitator	Nina McPherson, Metropolitan Fire Brigade, Melbourne
1.30-2.15	Margaret Fuller, Fire Service College, Moreton-in-Marsh, Gloucestershire England The information role in modernising the UK Fire and Rescue Services. Part II Part II of the presentation on how the Library & Learning Resource Centre staff at the Fire Service College have been involved in the development of modules to support the information collection methods requirements of the IPDS programmes as well as the protection of the College's intellectual property rights and information management.	
2.15-3.00	Phill Cribb, Fire & Emergency Services Authority of Western Australia (FESA), Western Australia Safe and Secure? It has been recognised that an increasing number of householders are installing physical security barriers in the form of screens and bars to windows and doors within their homes. As a result, there is a growing potential for more incidents to occur where the existence of these security measures impacts on the fire safety of the occupants of the home.	
3.00-3.30	Afternoon tea:	
3.30-4.15	Susan Walker, International Fire Service Training Association (IFSTA), and Fire Protection Publications. Oklahoma What is IFSTA, and who is FPP? Through the years, customers and fire service personnel who have followed the progress of our operation have noticed that at any given time it may be referred to by one of two names: Fire Protection Publications or the International Fire Service Training Association or IFSTA. To some, it may seem that these names can be used interchangeably. To others, it is just plain confusing. Hopefully this will help you understand these two different organizations and their relationship.	
4.15-5.00	John Truswell, Fire & Emergency Services Authority of Western Australia (FESA), Western Australia Tunnel Fire Protection This presentation will look at fire safety issues in tunnels.	
Dinner	Delegates choice	



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Thursday 14th October

Venue: *Caroline Room, 1st floor, Mercure Hotel*

Morning tea and coffee served 8.30 – 9.00am

9.00-9.05	Welcome: introduction Housekeeping issues	Susan Walker
	Session Facilitator	Janet Green, FM Global Massachusetts
9:05 – 10.00	Keynote Address Estelle Blackburn, OAM Winning the Fight for Justice	
10.00-10.30	Su Ferreira, Fire & Emergency Services Authority of Western Australia (FESA), Western Australia Conservation work at the FESA Museum and Education Centre Museums in the 21 st century must satisfy an ever demanding audience seeking recreation, information, excitement and a plethora of customer service aspects such as refreshments, shopping and personal comfort. The new FESA Museum has also embarked on a collection's management program that is creating electronic records and digitised images of all archives and objects held by the Museum. This database will serve as an invaluable research tool for not only telling the story of the early Perth Metropolitan Brigade/Station but also provide historical information for current community safety advice.	
10.30-11.00	Morning tea	Sponsored by ARUP Australia
11.00-11.45	Laura Logan, Safety Engineering Laboratories Inc., Warren Michigan Testing and Demonstrative Burns of Household Items, Appliances and Line Cords Presents the results of a series of fire performance tests of appliances, electrical line cords and typical household items as part of ongoing work with the Consumer Electronics Association.	
11.45-12.30	Gillian Bullock, Commonwealth Scientific Industry Research Organisation (CSIRO), New South Wales The CSIRO Library Network and its evolving role. This paper provides an historical and current overview of the CSIRO Library Network. It examines the funding and co-operative sharing of resources across the Network, and the role of the single union catalogue using Voyager software, the Directory of Information Tools (DIT) and the role of the information professional within this environment.	
12.30-1.30	Buffet Lunch in the Topiary Room, Ground floor	
	Session Facilitator	April Christensen, New Zealand Fire Service
1.30-2.15	Murray Horbury, Fire & Emergency Services Authority of Western Australia (FESA), Western Australia Karijini Incident – background and welfare support. On 1 April 2004, six people were swept away during a flash flood which occurred while personnel from FESA SES, police and CALM were carrying out a cliff rescue operation at Weano Gorge in the Karijini National Park. Five people were rescued but one SES volunteer died. Details how the FESA Welfare Support Unit responded.	



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2.15-2.45	Anne Pickles, Information Coordinator, NSW Fire Brigades, New South Wales	
	Hazard reduction in privacy management : ongoing issues in the NSW fire Brigades	
	The Privacy and Personal Information Protection Act 1998 came into force in NSW in July 2000. The NSW Fire Brigades developed and implemented a Privacy Management Plan to ensure that it complied with the law. This paper will look at some of the privacy issues that have arisen in the NSW Fire Brigades since the implementation of the Privacy Management Plan.	
	Travel to Parliament House	
3.00-3.30	Afternoon tea	Hosted by Judy Ballantyne, Parliamentary Librarian
3.30-5.00	Site Visit	Tour of Parliament House Library
Dinner	Delegates choice	

Friday 15th October, 2004

Venue: Caroline Room, 1st floor, Mercure Hotel

Morning tea and coffee served 8.30 – 9.00am

9.00 – 9:05	Welcome: introduction Housekeeping issues	Susan Walker
	Session Facilitator	Edith Khangure, St John Ambulance, Western Australia
9.05 – 10.30	Panel Discussion: Moving experiences – Libraries on the move (approx 20 mins each), plus question time	
	<p>Janet Green, FM Global, Massachusetts</p> <p>In early 2002 I was told to prepare to relocate the Technical Information Center with few precise details of when or where but a timeframe of 1 to 2 years at either another location on the Norwood, MA., USA campus or at the headquarters location in Johnston, RI, USA. 2002 included going through the collection and discarding or storing as much as practically possible. In 2003 plans were more concrete and it seemed we would relocate to another building on the Norwood property. The year was filled with meetings (architects and movers) and planning (staff, management and customers) to create a user/staff friendly, professional library with available resources. At the same time I also needed to create a second satellite library at our Research Campus in West Gloucester, RI. The specifics of these two moves, experience gained and lessons learned will be discussed in detail.</p> <p>Nina McPherson, Metropolitan Fire Brigades, Victoria</p> <p>An unplanned library move was thrust on us at 4.00 pm on Wednesday 16 October 2002. Our manager came into my office with a union representative and said we were to go home and not return the next day as asbestos tests were to be carried out in our four storey building. Our library door was locked and we had to wait instructions. What followed was a series of stressful moves which included hasty packing of vital files for business continuity and working in a temporary commercial technology accommodation with only a computer and phone at your fingertips. Our experience, the value of electronic information services, participation in library networks and the creation of a memorabilia database will be presented at this session.</p>	



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	<p>Judy Ballantyne, Parliament of Western Australia</p> <p>Over the last 25 years I have established, amalgamated, reorganised and moved every library I've worked in or managed. There have been many challenges along the way, some relating to time, space and structure of the physical library as well as lack of funding to overcome. In the face of these situations it is important to put things into perspective and most importantly keep a sense of humour. I have had to become an architect, builder, interior designer, cabinet-maker, occupational health and safety specialist, mover and most importantly a negotiator. I have had to deal with superiors that support the move and let you get on with it as you're the professional, to those that wish to interfere every step of the way. Having a plan that is communicated to the team is the key to success.</p>
10.30-11.00	Morning tea
11.00 – 12.30	Chair: Susan Walker InFIRE roundtable business Conference Close
12.30-1.30	Buffet Lunch in the Topiary Room, Ground floor
FESA Museum, Murray Street	
1.30-3.00	Tour of FESA Museum (Optional)
	Delegates Choice

Have you completed your Evaluation Form?

On behalf of FESA thank you for attending inFIRE 2004

Where to next?

2005

Boston, Massachusetts

Host: Janet Green